

MERTON PARTNERSHIP ANNUAL REPORT 2016-17 (DRAFT)

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1. THE MERTON PARTNERSHIP

This is the Annual Report for the Merton Partnership 2016/17. It provides an overview of the work of the Merton Partnership and its key achievements.

The Merton Partnership was established in January 2002 as the overarching strategic partnership for the borough. Its aim is to work together with all partners on issues that are key to local people – including residents, workers and visitors – as reflected in the Community Plan.

The Partnership's primary objectives are to deliver the Community Plan along with other plans and strategies adopted by the Merton Partnership such as the Voluntary Sector and Volunteering Strategy.

The Merton Partnership agreed the latest refresh of the Community Plan in May 2013. The Community Plan sets out the vision and priorities for the borough going forward.

The Merton Partnership consists of senior representatives from the public, private, voluntary and community sectors. Members are recruited on the basis of their capacity to represent their organisations and not their individual interests.

The Partnership has an 'Executive Board' model, and consists of a number of key groups:

- Merton Partnership (annual conference)
- Executive Board;
- Thematic Partnerships; and
- ad hoc working groups.

A total of 15 INVOLVE (Community Engagement) Network elected representatives sit on the various bodies within the Merton Partnership structure, both to raise and to report back on issues relevant to the voluntary and community sector.

There are four thematic partnerships. These bodies are tasked with coordinating delivery of the priorities of the Merton Partnership, as identified in the Community Plan. The main areas of work and responsible thematic partnerships are set out overleaf.

Theme	Responsible body and work areas				
Sustainable communities	Sustainable Communities and Transport Board				
	Sustainable housing				
	Environment (including street scene)				
	Transport				
	The economy (including adult learning and skills)				
Safer and stronger	Safer and Stronger Strategy Group				
communities	 Preventing and reducing crime, anti-social behaviour and substance misuse 				
	Community cohesion and active citizenship				
	 Public safety (including fire safety and civic contingencies) 				
Healthier Communities	Health and Wellbeing Board				
	Improving health outcomes				
	Reducing health inequalities				
	Independent living				
	Supported living				
Children and Young People	Children's Trust				
	Improving overall outcomes for children and young people				
	Multi-agency partnership practice				
	Education including Early Years				
	Children's Social Care				
	Youth services including Youth Offending				
	Children's Community Health				

Delivery Groups

Delivery groups sit under each of the thematic partnerships and work with local groups within the community to deliver the priorities identified by the Partnership.

Members of the Merton Partnership Executive Board

The following organisations and individuals are members of the Merton Partnership Executive Board:

- Chair of Merton Partnership / Leader of Merton Council (Chair)
- Chief Executive, Merton Council (Deputy Chair)
- Borough Commander, Merton Police (Deputy Chair)
- Director of Public Health, Merton Council
- Chair, Merton CCG
- Sutton and Merton Service Director, South West London and St George's Mental Health Trust
- Borough Commander, Merton Fire (LFB)
- Chief Executive, Merton Chamber of Commerce
- Chief Executive, Merton Voluntary Services Council
- Customer Service Operations Manager, Jobcentre Plus
- Principal, South Thames College (Merton campus)
- Managing Director, Clarion Housing
- Community Engagement Network (CEN) representative x2

The Executive Board now meets six times a year and the Merton Partnership meets collectively at its annual conference.

The last annual conference took place on 14 November 2016 and focused on sustaining a thriving voluntary sector in Merton. The conference provided an opportunity to inform and guide the final recommendations of the Voluntary Sector and Volunteering Strategy. There were a range of workshops and speakers including Tom Leftwich, Head of Sector Sustainability Projects, Office for Civil Society.

2. PARTNERSHIP ACHIEVEMENTS: 2016-17

The Partnership has presented its achievements under the following four Community Plan themes:

- 1. A healthy and fulfilling life
- 2. Better opportunities for youngsters
- 3. Keeping Merton moving
- 4. Being safe and strong

Achievements against key outcomes in 2016-17, and key priorities for 2017-18 are set out under each theme.

2.1 A HEALTHY AND FULFILLING LIFE:

Health and Wellbeing Board (HWBB)

Health and Wellbeing Boards are statutory partnerships formed to deliver strategic, local leadership in health and wellbeing. The work of HWB, focused on addressing health inequalities, is central to informing the commissioning of health and social care services in Merton. It has a core role in encouraging joined up, integrated services across the Council, CCG, acute providers, the voluntary sector and other local partners to improve health and wellbeing across the borough.

Outcome 1: Tackling Childhood Obesity

Childhood obesity is a big problem. In Merton c. 4,500 children (age 4 - 11 years) are overweight or obese, with nearly a third of children leaving primary school overweight or obese. This impacts on children's health and potentially their life chances. Tackling childhood obesity was one of two priorities for Merton HWBB in 2016/17. Actions and achievements in 2016/17 include:

- The Child Healthy Weight Action Plan developed working with partners and the Director of Public Health's Annual Public Health Report for 2016-17 which provides an easy reference to evidence on what works in Tackling Childhood Obesity Together
- Engagement and conversations with the local community through for example the <u>London</u>
 <u>Great Weight Debate</u> and now a Merton Great Weight Debate, focusing on engaging residents
 in the east of the borough, BAME communities, children and young people to shape Merton's
 approach further.
- Engaging local partners such as All England Lawn Tennis Club, Sustainable Merton, schools
 clusters and Merton School Sports Partnership to help increase physical activity and improve
 the food environment e.g. promoting the 'daily mile' for schools, Early Years Activation Pilot
 and developing a food poverty action plan.
- Developing and expanding the Healthy Catering Commitment for businesses in the east of the borough to improve the food environment e.g. through working with fast food outlets to offer healthier options and make smaller portion sizes available.
- Work to make the Wilson an exemplar in healthy weight environment combining design expertise with ideas from the community about what promotes healthy living.

Outcome 2: Social Prescribing

Social prescribing (SP) is a means of enabling primary care services to refer patients with social, emotional or practical needs to a range of local, non-clinical services, often provided by the voluntary and community sector. Developing a social prescribing pilot in Merton was agreed as a 2016/17 priority for the HWBB.

- The SP Implementation Group is managing delivery of the pilot with representation from Public Health, CCG commissioning, General Practice, MVSC and CLCH.
- The pilot is based on Wide Way and Tamworth GP practices (population 17,400). A Social Prescribing Coordinator was appointed based in the practices (and hosted by MVSC).
- The pilot became operational from January 2017. Patients eligible for the service are those
 with issues relating to social isolation, low level mental health problems and frequently
 presenting at general practice. Over 60 new referrals were seen by the SP Coordinator in the
 first 3 months, and these patients are accessing a range of community services.
- The intention is that the pilot will be expanded to a number of neighbouring practices over the

next few months and an evaluation project has been commissioned and will be in place at the start of June 2017, with a baseline report being produced in July (funded through the SW London Health Innovation Network).

 A Big Lottery funding bid will be prepared in June/July to secure funding to cover the scaling up of the service to all practices in 2018.

Outcome 3: Health and social care integration

Nationally government is looking for a place based narrative about what integrated care will look like by 2020. The Health and Wellbeing Board is working towards an integrated all age approach across service delivery and commissioning, as well as the model of health and wellbeing for east Merton through the Wilson. Actions and achievements in 2016/17 include:

- Central London Community Healthcare staff now working from the civic centre.
- Joint children and young people's commissioning team has been established.
- Improvement over the year in the DTOC (delayed transfer of care) position.
- CQC inspection of health function in the learning disabilities team received a Good rating.

Outcome 4: Dementia Friendly Merton

Dementia is becoming one of the most feared conditions in society. In Merton there are 1,782 people (over 65) living with dementia and this is predicted to rise by over 50% by 2030. Actions and achievements in 2016/17 include:

- In early 2017 the first in a series of engagement event was held with people with dementia and their carers to understand the challenges of day to day life.
- The Merton Dementia Friendly community launch took place with over 60 organisations and people with dementia and their carers attending. The event also focused on the re-energising of <u>Merton Dementia Action Alliance</u> and offered Dementia Friends awareness training.
- During Dementia Awareness Week, CLCH (Central London Community Healthcare), the Alzheimer's Society and Merton Council staff raised awareness on dementia among residents, shoppers and workers in Wimbledon town centre and promoted <u>Dementia Friends</u> training. They also trained 67 civic centre staff to become dementia friends.
- Seven new Merton organisations have now joined the Dementia Action Alliance and at least ten other organisations are considering joining.

Outcome 5: Health in All Policies

Health in All Policies (HIAP) presents potential for strong co-benefits, across the council and partners; with health and health equity not only being important goals in their own right, but also pre-requisites for achieving other aims such as educational attainment, community and family cohesion, employment, safety, sustainability and prosperity. HIAP with its strong emphasis on inter-sectoral collaboration also offers a way of increasing efficiency of public sector spending. Actions and achievements in 2016/17 include:

- In autumn 2016 Merton became the first London borough to take part in the LGA health in all policies self assessment programme.
- The work received Cabinet, cross Council and partnership support from both the CCG and the voluntary sector.
- An action plan has been developed and will be reported to the HWBB in June 2017 with priority actions including leadership and advocacy, embedding social value in commissioning,

healthy workplaces, joint work between the Environment Directorate and public health, housing and homelessness, embedding Think Family in council working, tackling childhood obesity and developing a dementia friendly Merton.

Outcome 6: The Wilson

Development of the Wilson as a health and wellbeing campus for east Merton is a key priority of the HWBB. The campus will have clinical and community facilities that are integrated and mutually amplifying, tackling all of the other outcomes mentioned here. Actions and progress in 2016/17 include:

- Through the summer of 2016 <u>Community Conversations on the Wilson</u> led by the HWBB took place. Over 450 people from many different groups were engaged in the vision and design of the campus.
- A joint community engagement manager for the Wilson was agreed and appointed and the Wilson Programme Office including the programme director established.
- The joint Governing Body and a wider governance structure is also established.
- One Public Estate (OPE) funding was secured to assess the optimization of publicly owned land and property, including around the Wilson campus.
- Currently developing the details of the clinical and community options that are feasible at the site.

Priorities for 2017-18

- Taking forward the 2020 narrative for Merton integration of health and social care across all care groups / ages with a commitment to our model of health and wellbeing, as a vehicle for reducing inequalities. Joining up the pathway out of hospital into intermediate care and reablement.
- Building on the co-location of social care and community health staff, to achieve focussed discussions, involving primary care, about how to manage and support patients on the edge of hospital admission or care home admission.
- Reviewing the mental health arrangements in the light of Service Line Management in the mental health trust.
- Achieving further improvements in DTOC (delayed transfer of care) position.
- The HWBB 2017/18 priority is to be confirmed and will be considered at the June meeting of the Board. A proposal is diabetes as part of a whole systems approach, which would also link to taking forward work on childhood obesity and social prescribing.
- Delivering the Health in All Policies Action Plan
- Taking forward Dementia Friendly Merton
- Producing the 2017/18 Annual Public Health Report on health inequalities.

Additional information

The <u>Joint Strategic Needs Assessment</u> (JSNA) gives an overview of the health and wellbeing of Merton residents, highlighting trends and changes, as well as key insights that tell us something new about our population and how best to improve health and wellbeing.

2.2 BETTER OPPORTUNITIES FOR YOUNGSTERS:

Children and Young People Thematic Partnership (Children's Trust Board)

The Children's Trust Board continues to be the vehicle through which partner agencies share responsibility for delivering services to improve outcomes for children and young people in Merton, particularly those vulnerable to poorer outcomes than their peers. Along with Merton's Safeguarding Children Board and Health and Wellbeing Board, the Children's Trust Board sets priorities for children's services and drives service improvements.

Outcome 1: Children and Young Peoples Plan: Deliver early help and improve outcomes for those subject to the effects of disadvantage

- Children's Trust Partnership has continued to deliver, commission and broker early help services through a range of providers including the voluntary sector, early year's services, schools, CLCH, Merton CCG, the council and other key partners.
- We have reviewed Merton's Well-Being Model and partnership approach to promoting and managing the well-being and safeguarding of children and young people with recommendations agreed with Children's Trust and MSCB partnership boards. Plans to deliver changes through task and finish groups over next financial year, with a relaunch of the Wellbeing model in autumn 2017.
- Merton's Early Years early help offer includes strong local partnerships between community health and early year's services. Our early years sector include 100% good and outstanding Children's Centres and 97% good and outstanding PVIs. We have delivered a Borough-wide Early Years consultation of services which resulted in, revised referral pathways to ensure ease of access.
- Community health services were recommissioned in 2016/17 strengthening the universal service offer and services for more vulnerable children and young people. Our transformative approach delivered changes in the Children's Centres offer and the co-location of Community Health services staff into children's centres to enable joined up under five's pathways as well as better collaborative working with improved communication, information-sharing and planning
- Continued to deliver Merton's Transforming Families programme to support families with multiple and complex needs, successfully working in partnership with families to effect change with 272 families achieving Significant and Sustained Progress under the expanded programme in 2016-17.
- Achieved positive progress on outcomes for Theme 1: Best start in life-early years
 development and strong educational achievement within Merton's Health and Wellbeing
 Strategy 2015/16-2017/18 including increased proportion of FSM children achieving a 'Good
 Level of Development'.

Outcome 2: Children and Young Peoples Plan: Safeguarding children and young people

- Refreshed the borough's multi-agency Neglect Strategy so that it is widely understood and
 responded to through joint working arrangements and that thresholds for intervention and
 support are clear in accordance with Merton's Wellbeing Model. Neglect is a key cross-cutting
 issue across the MSCB's three priorities of Think Family, Supporting Adolescents and Early
 Help.
- Launched Merton's 2016-20 Violence Against Women and Girls (VAWG) strategic plan and produced updated Domestic Violence and Abuse (DVA) profile giving a detailed, reliable and localised account of DVA in Merton that identified strengths in reporting and enforcement as well as areas of improvement and recommendations to progress.
- Driven forward the CSE improvement agenda informed by case audits, an improved dataset and range of awareness training and development across the Children's Trust. The Multi-Agency Sexual Exploitation (MASE) panel has also strengthened triangulation with children missing from home, care and education.
- Reviewed MASH functioning with improvement plan in place to strengthen leadership, quality assurance and multi-agency engagement. Introduction of Merton's Single Point of Access offering mental health triage and assessment to direct enquirers to the most appropriate service to meet their needs.
- Re-defining Merton's approach to social work practice through roll-out of the Signs of Safety (SoS) model and other tools to engage more effectively with children and families. The CSF Quality Assurance (QA) Framework has been refreshed to support this shift in practice and evaluate the difference made to families.

Outcome 3: Children and Young Peoples Plan: Looked After Children and Care Leavers

- Improved court proceeding timeliness to a 30 week average in 2015-16 (in line with the
 national benchmark) and reviewed key processes and procedures to ensure compliance with
 Public Law Outline guidance and a more joined up approach, clearer accountability and
 effective working across services and teams. Procedures and processes have been
 strengthened in relation to legal planning meetings, in-house parenting assessments, expert
 assessments and Family Group Conferences.
- Continued to deliver successful marketing and recruitment campaigns to recruit in-house foster carers – 15 in 2016-17 with 6 for target groups. Timescales have continued to reduce for the assessment of foster carers.
- Significant progress made with regard to the timeliness of adoptive placements as a result of good quality cross service working and increased scrutiny in case monitoring to enable early identification of delays, improving the 3-year rolling average of time between a child entering care and moving in with its adoptive family to 548 days (2013-16) from 685 (2010-13).
- Promote the participation of LAC to influence and develop services through a range of mechanisms including through the Children in Care Council and involvement in foster carer training and social work recruitment processes. This work is underpinned by the LAC and Care

Leavers Pledge and is a part of the wider Children's Trust User Voice Strategy that monitors and reports on this area.

Outcome 4: Children and Young Peoples Plan: Closing the gap in educational outcomes and opportunity

- 91% of all Merton Schools are graded Good or Outstanding by Ofsted, this places 92% of all pupils in Merton in good or better schools.
- At the end of 2016-17, 95% of primary schools and 100% of secondary (including academies) and special were rated 'Good' or better for personal development, behaviour and welfare.
- Continued support, challenge and regular monitoring for individual, identified schools to improve outcomes for disadvantaged pupils to ensure that strategies to raise attainment and narrow the gap were strong and evidence-based, that Pupil Premium grant funding was impactful and further intensive targeted work undertaken where necessary.
- Effective operation of the multi-agency Children Missing Education (CME) panel to monitor both CME and those vulnerable to CME cohorts with the most recent QA report highlighting, that 96% of all cases heard at a CME panel are back on roll within one term, this is compared to 81% in previous years.
- School Expansion Programme is in progress –e programme for primary schools is complete and expansion of Merton secondary schools has commenced with a proposal for the new academy in consultation.
- Plans are in place to support the provision and sufficiency of local SEN places.

Outcome 5: Children and Young Peoples Plan: Engage and enable young people to achieve better outcomes

- Sustained strong youth justice performance on First-Time Entrants with a reduction from 88 in 2013-14 to 64 in 2016-17 and an improving rate of re-offending (0.55 at the end of 2016-17 compared to 0.88 at the end of 2015-16). The multi-agency nature and structure of the Youth Offending Team (YOT) and extensiveness of planned and coordinated interventions for young people to ensure needs are appropriately assessed and addressed has contributed to these positive outcomes.
- Continued delivery of the NEET/RPA action plan and coordinated work across services such
 as My Futures, Transforming Families and the YOT to increase the economic prospects for
 vulnerable groups. Proportions of young people who are NEET, or whose status is not known,
 fell again in 2015-16 and are better than national averages.
- Re-commissioned new services from April 2017 focusing on the priority groups of: children
 missing from home or care, children at risk of sexual exploitation, advocacy for children on CP
 Plans/LAC/Care Leavers, young carers and children with disabilities. The Risk and Resilience
 Service is now established to ensure seamless and discreet transition between diversionary,
 health positive activities, prevention and early identification of substance misuse alongside
 provision of treatment for those most in need.
- Refreshed the Prevent guidance to take into account the local and post-Brexit environment and focusing on radicalisation and extremism in all forms. The guidance highlights harmful

- behaviours and risk indicators that support professionals to understand and identify factors of vulnerability to extremism and also details referral and intervention processes to safeguard young people.
- Re-commissioned the Safer Schools Partnership with a new three year model agreed by secondary schools, Merton Council and Merton Police MET. Safer Schools officers are now key members of the children's and schools' workforce undertaking various responsibilities such as patrolling the school area, providing advice to young people, and working in conjunction with schools to resolve anti-social behaviour or other crimes, in order to provide a safe and secure learning environment.

Outcome 6: Children and Young Peoples Plan: Children with Special Educational Needs and Disabilities

- Reviewed the Short Breaks offer to inform future provision for access. The referral criteria
 were re-defined and a new allocations process designed so that access is clearer and more
 transparent for parents and carers.
- A Local Offer Steering Group is in place to ensure that Merton is developing and meetings its statutory requirements in relation to this aspect of the Children and Families Act 2014.
- Focused on achieving greater independence for young people with SEN or disabilities through
 preparation for adulthood and early transitions planning. A dedicated Preparing for Adulthood
 Team is in place within SENDIS and links with Adult Social Care to streamline planning for
 transition including review and identification of support to achieve their aspirations and
 components of study to best prepare them for adult live.
- Reconfigured roles and streamlined business processes through use of the SEN
 Implementation Grant to increase capacity and enable improved performance with regard to
 the delivering EHC Plans within timescales and transfer of existing SEN Statements to EHC
 Plans.
- Delivered SEN needs analysis and convened multi-agency task and finish group to prepare Self-evaluation against new Ofsted multi-agency inspection.

Priorities for 2017-18

- Undertake development work to implement the plans and actions stemming from the Merton Wellbeing Model review.
- Develop the MSCB's priorities of Think Family, Supporting Adolescents and Early Help, delivering the actions and outcomes contained within its 2017-19 Business Plan.
- Continue to embed Merton's Practice Model using SoS and other collaborative tools to provide holistic and responsive services, effectively assess and manage risk and improve outcomes for children and families.
- Develop Merton's Autistic Spectrum Disorder (ASDA) strategy, taking a holistic 'life-course' approach, to encompass all resident children, young people and adults with ASD. It will also take account of families and carers of residents with ASD.
- Monitoring and review of the Children's Trust User Voice Strategy for 2017-19 to continue to promote and embed the views and participation of service users in future developments.

2.3 KEEPING MERTON MOVING:

SUSTAINABLE COMMUNITIES & TRANSPORT PARTNERSHIP

The purpose of the Sustainable Communities and Transport Theme Group is to work in partnership to create a more sustainable borough, one which is less reliant on fossil fuel and which reduces its negative impact on the environment and climate change in particular. The Board promotes investment into the borough to create new jobs as well as looking to improve skills levels and the capacity of residents to benefit from these jobs and those across the region. The Board seeks to improve the condition and supply of housing including affordable housing. The Board works to promote the development of sustainable transport particularly active transport [cycling and walking] as well as public transport in and around Merton.

Outcome 1: % reduction in number of JSA Claimants at Mitcham JCP

The JSA claimant count is 1% as of Dec 2016. (Source - Labour Market Bulletin Dec 2016). Please also note that the introduction of Universal Credit means that current data is no longer directly comparable to previous data.

Outcome 2: Apprentices: placements in year

The Economic Development Strategy Refresh has been delivered. No funds have been agreed for activities this year and there is no planned skills and employment support for Merton businesses going forward

Merton- the Employer

The Government has set public sector targets based on 2.3% of the workforce. This equates to 38 for Merton Council and a further 61 in our schools - total 99 apprentices. Currently we have 6 apprentices in post.

Outcome 3: Number of people employed through Employability schemes

The employability programmes completed at the end of the financial year. Reported figures are Target: **29** (for this year only)

Value: 58

A new ESF Match Funded Employment Project will be commencing shortly. This bid was led by London Councils on behalf of the local authorities who were providing match. It is aimed at all eligible residents across the whole of the borough who meet the criteria within the Priority Axis 1 and 2 shown here:

Priority Axis 1 – Inclusive labour Markets

Priority 1.1 - Improving the employability and skills of the unemployed and economically inactive people

Priority 1.4 - To address the root causes of poverty which creates barriers to work so more people move closer or into employment

Priority Axis 2 – Skills for Growth

Priority 2.1 -Enhancing equal access to lifelong learning. This focuses on upgrading the knowledge, skills and competences of the workforce to meet their goals and the needs of the local economy.

Target: Number of participants in sustained employment / apprenticeship for 26 weeks (6 Months) = **44**

Value: **0** (The ITT was managed by London Councils and contracts are yet to be awarded).

Outcome 4:

No. of clients accessing employment and skills initiatives who have received financial guidance

- 35 referrals benefits money and debt advice 1-2-1
- 8 intensive support cases 1-2-1
- Reach 250 people at financial capability events

Participants of Clarion's financial capability programme can opt to attend training courses – delivered by Commonside Trust. This service includes information, guidance and advice regarding financial management good practice and also signposting to organisations that provide financial support.

Loan sharks are targeting local residents who have received eviction notices – Clarion are providing a contact at the Stop Loan Sharks service to provide a workshop in Merton.

Priorities for 2017-18

Apprenticeships:

Merton- the Employer

The Government has set public sector targets based on 2.3% of the workforce. This equates to 38 for Merton Council and a further 61 in our schools - total Target: **99 apprentices**.

ESF Match Funded Employment Project (to commence in July 2017)

Target: Number of participants in sustained employment / apprenticeship for 26 weeks (6 Months) = 44 (over period of programme which may run for 5 years) this equates to approx. 9 per year.

2.4 BEING SAFE AND STRONG:

SAFER STRONGER STRATEGY GROUP

The Safer and Stronger Strategy Group performs the role of the community safety partnership for Merton and leads on the community safety and community cohesion agenda on behalf of the Merton Partnership.

Outcome 1: Strategic Priority 1 – To address Violence with Injury (Non Domestic Abuse)

- A dedicated task and finish group has been established
- Problem Solving around the Night Time Economy
- Merton Council worked with Merton Police to be the first London borough to roll out the 'Ask for Angela' scheme.
- Merton was successful in its Home Office bid to become a Local Alcohol Action Area.
- Knife crime key areas of work for the borough e.g. knife arch operations at colleges, have led to many seizures/finds
- Test Purchase knife and alcohol operations
- An analytical profile of knife crime has been written and will be updated later in the year
- An initial look at the gun crime data has been undertaken and continues to be monitored.

Outcome 2: Strategic Priority 2 – To address Violence with Injury (Domestic Abuse)

- An analytical profile of Domestic Abuse in the borough has been compiled and will be revisited in the autumn.
- Merton has become one of the first London boroughs to join a national campaign 'No More' against domestic violence and sexual assault.
- The 16 days campaign ran from 25th November to 10th December.
- The target for a 40% SD rate for Violence with Injury (Domestic Abuse) was met second best in MPS.
- More Domestic Violence Protection Orders are being applied for.
- Police MARAC referrals are up significantly.
- Operation Dauntless approach with higher risk suspects is now routine
- All repeat cases are reviewed regularly by the Police.
- A new (IDVA) came into post during the year.
- A number of MARAC learning days have been carried out, and the most recent MARAC self assessment provided some positive results.
- The VAWG Board continues to work well and this financial year has seen the launch of the VAWG strategy.

Outcome 3:

Strategic Priority 3 – To tackle Domestic Burglary and improve our work around Integrated Offender Management (IOM) on the borough

- A new IOM co-ordinator is now in post.
- · A new IOM profile is currently being completed to ascertain complex needs of the cohort
- A new partnership Offenders Board has been established and is due to meet for the first time in May 2017.
- Met Trace has continued to be distributed in the borough.
- Dedicated Police patrols in burglary hotspot areas.
- An increase in burglary performance at the end of the financial can be noted, so Burglary and IOM will remain as priorities for 2017/18.
- Met Trace 'smartwater' rollout is on target with overall reductions.

Outcome 4: To tackle Anti-Social Behaviour on the borough

- The Community MARAC started in July 16 and continues to meet monthly. Each month sees an average six new cases discussed
- Work has taken place to look for suitable venues for the deployable CCTV camera's to be situated. Protocols and request forms have also been produced with deployments now being made/approved/requested at each locations board meeting
- Successful partnership activity at the Brickfields site and at Morden Court.
- Several 'Personal Independence' Boot camps supported by Police.
- Re-formatted "Locations" problem solving meetings
- Cases taken for 2016-17 totalled 781 (an increase of 178 from the previous year).

Outcome 5: To promote a safe, healthy and cohesive borough where communities get on well together

- The Equality Strategy 2017-21 was refreshed and includes community cohesion commitments. The strategy was adopted by the council in April 2017.
- The council held an annual civic event for Holocaust Memorial Day and promoted LGBT History Month and Black History Month events.
- The LGBT Forum successfully received external funding to set up Over 50's Coffee
 Morning sessions. More recently the forum received further funding and has established a
 youth group at the Endeavour Club.
- The council unveiled a memorial paving stone at Wimbledon War Memorial in honour of Merton born George Cates who was awarded the Victoria Cross for bravery shown in World War One.
- A new draft Voluntary Sector and Volunteering Strategy was developed in partnership with the voluntary and community sector.
- Interfaith week the Faith and Belief Forum held a quiz afternoon that was well attended and was an opportunity for local residents from diverse backgrounds to socialise and get a

- better understanding of other communities.
- BAME Voice held its first Summer Fair on 10 September 2016 at Morden Park the event included multicultural activities and was well attended.

Priorities for 2017-18

Locally

- Domestic Burglary and IOM Burglary remains one of the single biggest concerns for our residents and as such will remain as a strategic priority.
- Local Alcohol Action Areas (LAAA's) and Public Space Protection Orders (PSPO's).
 PSPO's will replace the current controlled drinking zone in October. The LAAA is a two year Home Office pilot scheme to look at partnership work to tackle alcohol related crime.
- Theft of Powered Two Wheelers.
- Priority Areas Work to address geographically based challenges via formal problem solving approaches.

MOPAC (Mayors Office for Policing and Crime) priorities that we will need to address in partnership at a borough level

- Neighbourhood Policing
- Safeguarding children and young people
- Improving criminal justice system for victims
- Violence against women and girls
- Tackling hate crime and extremism in all its forms

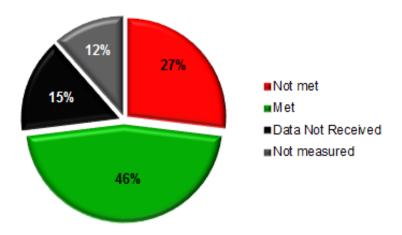
Additional information

Borough partners need to note the approaching larger BOCU model within the police. Two
pathfinder sites, one in East London, the other North, have started to work in this manner
seeing localised policing merged into cluster areas. Whilst no timelines are confirmed for when
Merton will see the mergers take place this may well occur during financial year 2017-18.

3 PERFORMANCE 2016-17

Overall Year End Performance 2016-17

- 3.1 Performance for 2016-17 has been reviewed against the Merton Partnership's agreed suite of 26 performance indicators.
- 3.2 Of the 26 indicators, 12 (46%) met their target, and seven (27%) did not meet their target, three (12%) are Not Measured This Period, and four (15%) have not provided Year End data.



Due to rounding issues, the totals will not always equal 100%

Comparative year on year performance

3.3 Measures achieving or exceeding target for 2016-17 increased by 3% overall compared to 2015-16, while measures not achieving their targets increased by 9% overall. There was an decrease in the number of indicators which were recorded as Not Measured This Period (from 21% to 12%) but an increase in the number of Data Not Received indicators (from 0% to 15%).

Result	2015-16	%	2016-17	%	Trend
Target achieved	12	43%	12	46%	仓
Target not achieved	5	18%	7	27%	Û
Not Measured This Period	6	21%	3	12%	仓
Data Not Received	0	0%	4	15%	Û
No target for this measure	5	18%	0	0%	仓